

The ERSO Intranetsince 2005

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WHAT IS THE INTRANET?

The Intranet integrates data from multiple campus enterprise systems into a single point of entry. The Intranet is not a shadow system, but rather it serves as a nexus for faculty, student, and staff to easily access data and initiate various administrative service requests. It **integrates all business functions** into a tight and seamless workflow across three distinct functions: **People** (HR Database), **Finance** (reporting), **Services** (request intake)

BENEFITS FOR THE USERS

TESTIMONIALS FROM USERS

“...I REALLY LOVE THAT THE APPROVALS ARE DONE WITH A MINIMAL NUMBER OF CLICKS”...



Costas Spanos, Professor—
Electrical Engineering &
Computer Science

“...I FIND THE FUNCTIONALITY OF ERSO’S INTRANET VERY HELPFUL, IN KEEPING MY WORKLOAD ORGANIZED...”



Jorge Perez, Financial Services
Analyst - ERSO

“...IT REDUCES THE AMOUNT OF TIME IT TAKES TO GET PEOPLE REIMBURSED ...”



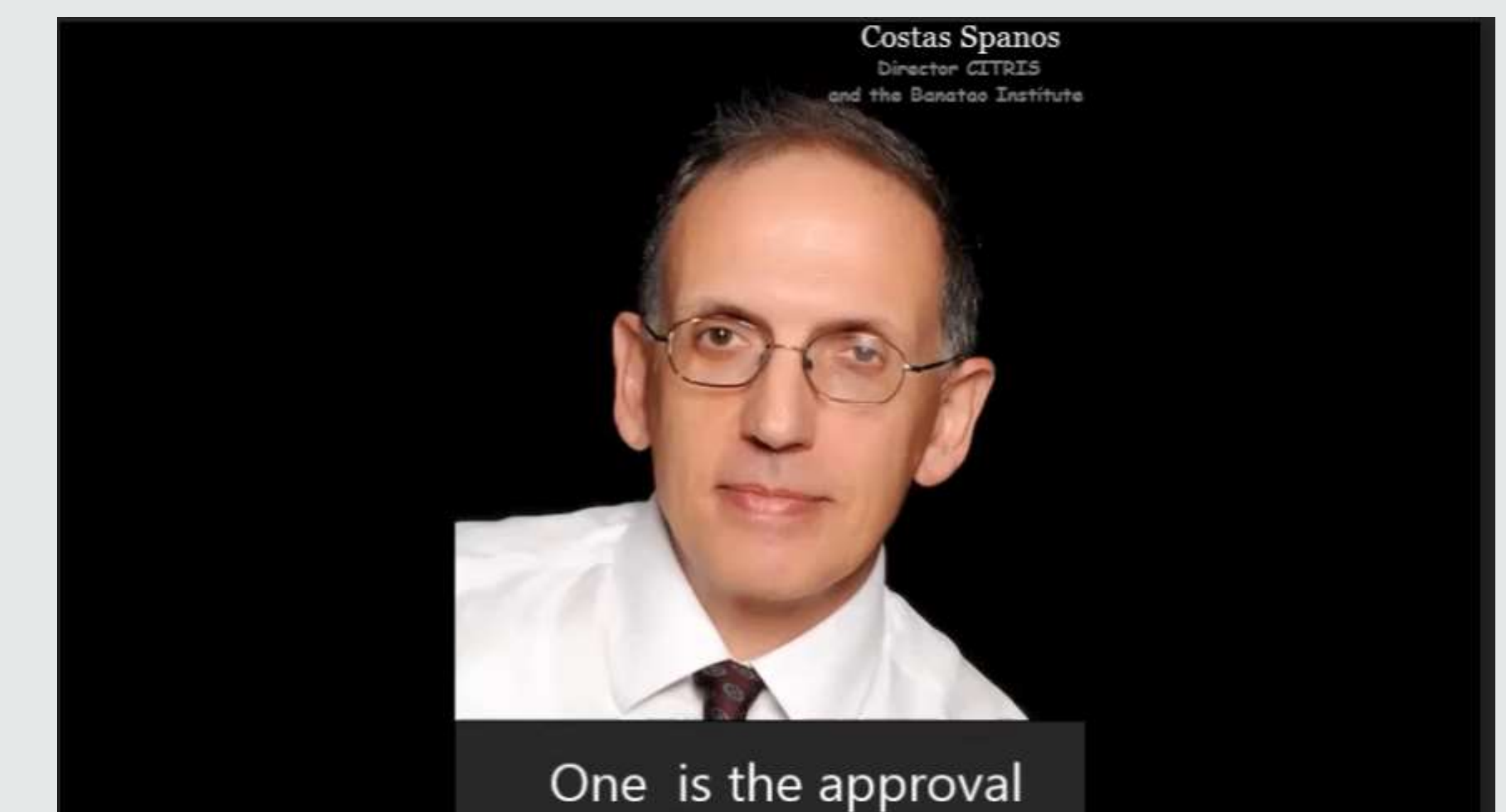
Victoria Jaschob, Events & Alumni
Coordinator – Center for
Environmental Design

Nuts & Bolts
Take One!

ERSO Intranet
...The Gears That Connect Us

The ERSO Intranet supports approximately 4,000 faculty, staff and student users. The Intranet integrates data from multiple campus enterprise systems into a single point of entry. The Intranet is not a shadow system, but rather it serves as a nexus for individuals to easily access data and initiate various administrative service requests. The ERSO Intranet integrates all business functions into a tight and seamless workflow across three distinct functions:

- People – HR Database**
 - PIs have a current list of all employees paid on their projects and a list of the students they are advising (non-paid)
- Finance – Reporting**
 - SpeedTypes are pulled in nightly from BFS – nicknames are given to all characters for easier identification
 - Faculty can access summary reports on the status of their projects including a link to PI Portfolio for further detail
- Services – Request Intake**
 - OSR Appointments – requests initiated by students with workflow to faculty and ERSO HR
 - Business Service requests (travel, purchasing, entertainment)
 - Earnings Distributions – request employee funding changes, changes, data pulled from HCM



“...WHAT I REALLY LIKE IS THAT THERE IS A DROP DOWN FOR CHART STRING, AND I DON’T HAVE TO ENTER THEM”...



Katt Atchley, Program Administrator,
RISE LAB, Computer Science

“...VERY STREAMLINED... A LOT OF CLEVER HELP BUTTONS...”



Jenny Collins, Assistant Dean –
School of Information

OVERVIEW OF SYSTEM ROLES

ERSO Staff Roles: Research Administrator, Business Services, HR, Payroll, Super-user

Faculty
View financial reports and People page (individuals paid on their Projects), approve service requests.

Group Leads
Faculty delegate individuals to view their People page and financial Data

Requester/User (anyone with CalNet ID) – Submit requests