**WHAT IS THE INTRANET?**

The Intranet integrates data from multiple campus enterprise systems into a single point of entry. The Intranet is not a shadow system, but rather it serves as a nexus for faculty, student, and staff to easily access data and initiate various administrative service requests. It integrates all business functions into a tight and seamless workflow across three distinct functions: People (HR Database), Finance (reporting), Services (request intake).

**BENEFITS FOR THE USERS**

"...I really love that the approvals are done with a minimal number of clicks"...

Costas Spanos, Professor - Electrical Engineering & Computer Science

"...I find the functionality of ERSO's Intranet very helpful, in keeping my workload organized..."

Jorge Perez, Financial Services Analyst - ERSO

"...It reduces the amount of time it takes to get people reimbursed..."

Victoria Jaschob, Events & Alumni Coordinator - Center for Environmental Design

**TESTIMONIALS FROM USERS**

"...What I really like is that there is a drop down for chart string, and I don’t have to enter them"...

Katt Alche, Program Administrator, RISE LAB, Computer Science

"...Very streamlined... a lot of clever help buttons..."

Jenny Collins, Assistant Dean - School of Information

**OVERVIEW OF SYSTEM ROLES**

**ERSO Staff Roles:** Research Administrator, Business Services, HR, Payroll, Super-user

**Faculty**

View financial reports and People page (individuals paid on their Projects), approve service requests.

**Group Leads**

Faculty delegate individuals to view their People page and financial data

**Requester/User** (anyone with CalNet ID) – Submit requests

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www.erso.berkeley.edu/ersoapp

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